

Quality Policy

The Directors and management of the Company are committed to providing a service to clients which is:

- of consistent quality;
- right first time, every time;
- responsive to clients expectations and needs;
- cost-efficient.

It is the Company's objective to distinguish itself and flourish in its market environment by excellence in the quality and in the timeliness of the service provided to clients.

All Company staff are committed to full implementation of the Company's Quality Policy.

To achieve these objectives the Company:

- implements a documented quality system to recognised standards;
- disseminates the quality system to all staff and ensures that staff are properly trained in its use;
- appointed a Quality Manager, reporting directly to the Directors, who is responsible for the implementation of the quality system and verification that the system is being complied with;
- reviews the quality system periodically;
- will continually monitor performance on project work and will identify and implement improvements to the way the Company provides services to its clients.

CJ Associates operates quality assurance procedures and practices and has been assessed and approved by QSC for ISO9001:2008.



Colin Ovens, Managing Director

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